

SERVICE REQUEST FORM



SHIP TO: (Select the ATI Service Center for your region)

Air Techniques International (Americas/Asia Pacific)
11403 Cronridge Drive
Owings Mills, MD USA 21117-2247
Phone: 410-363-9696 | Web: www.ATItest.com
Email: info@ATItest.com

**Air Techniques International (Europe/Middle East/
Africa)** 4 Campus Five, Letchworth Business Park
Letchworth Garden City, Hertfordshire UK SG6 2JF
Phone: +44(0) 1462 676446 | Web: www.ATItest.com
Email: serviceUK@ATItest.com

BILLING/SHIPPING INFORMATION (required)

Billing Information

Company

Address

City, State or Prov

Country

Postal Code

Contact Name

Phone

Email

Shipping Information (complete if different than Billing Info)

Company

Address

City, State or Prov

Country

Postal Code

Contact Name

Phone

Email

PRODUCT INFORMATION (required)*

Product Type

Model #:

Serial #:

Requested Service	Calibration	Repair and Calibration	RUSH	Yes	No
Quote for Service Needed	Yes	No			

Reason for return (provide detail)

Has the instrument been exposed to any hazardous materials? Yes No

If yes, please contact Customer Service at 410-363-9696 (USA); +44(0) 1462 676446 (UK) before sending the unit in for service.

Are there any special contractual requirements that need to be followed for these units? Yes No

If yes, please explain.

* You may upload images if you prefer in the web form. Be sure to write the serial number of the product on the image file.



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SELECT PAYMENT METHOD (required for Americas/Asia Pacific)

Purchase Order Purchase Order #:
Credit Card** Credit on Account Electronic Payment Check Other

**A Credit Card Authorization form must be completed

SELECT RETURN SHIPPING (required for Americas/Asia Pacific)

Option 1: Use My Account for Return Freight UPS FedEx DHL Other
Ground 2-Day Overnight Other Account Number

Option 2: Prepay and Add Freight to Invoice - shipments will be sent via ATI's preferred carrier (FedEx)

Ground 2-Day Overnight Other

FOR ATI USE ONLY

ATI will provide service price after the customer has submitted the form.

Service Price RUSH Price

Are you interested in learning more about ATI Service Contracts or Training?

Yes No

Service contracts can make your life as a customer easier by providing **predictable, reliable service, and reducing unexpected costs.**

Here's how:

1. **Ensuring Timely Support:** Service contracts often come with guaranteed response times, ensuring that you receive help when you need it
2. **Budgeting Predictability:** With fixed costs, you avoid unexpected expenses for maintenance, repairs, or services
3. **Priority Access:** Customers with service contracts often receive priority service over non-contract customers
4. **Peace of Mind:** Knowing you have a dedicated provider to handle issues can reduce stress and improve convenience

Complete the form, save it as a PDF, and upload it into the online Service Request form.

Questions?

Email info@ATItest.com (USA) or serviceUK@ATItest.com (UK)

